

SUPPORT SERVICES OPTIONS



Chevron Phillips Chemical Company LP (“Chevron Phillips”) offers several types of training and materials to assist with your odorant handling education requirements. Customer education about the proper handling, storage, and disposal of Chevron Phillips chemical products is an essential component of our product stewardship effort. Chevron Phillips contributed to the rewrite of the American Gas Association’s (AGA) odorization manual (Chapter 2: Chemical and Physical Properties of Odorants, and Chapter 6: Monitoring of Odor Density and Odorant Concentration). Some of the types of training and educational materials Chevron Phillips has provided in the past include:

- 1. Classroom Courses:** Chevron Phillips offers classroom training at industry events, or at customer locations tailored to meet the customer’s specific requirements in odorant transport regulations, safe handling, emergency response and spill mitigation procedures, toxicology, and environmental regulation.
- 2. Regional Odorant Spill Exercise (R.O.S.E.) Drills:** since 2001, Chevron Phillips has been hosting a R.O.S.E. drill to educate a variety of natural gas utility companies over the importance of handling odorant spills. Chevron Phillips also teaches its customers how to recognize the difference between spills and leaks. It has become a staple for Chevron Phillips to present to the community the precautions that should be taken when transporting and handling such chemicals. This exercise has become quite popular throughout our customer base over the years, and it is an exercise that Chevron Phillips offers on a routine basis.
After attending the R.O.S.E Drill or after the onsite training we provide, your employees will be able to:
 - Understand the reason for natural gas and liquid propane gas odorization
 - Identify odorant base components and odorant hazards
 - Learn ways to reduce/minimize potential employee and environmental exposure
 - Identify where to obtain hazard information
 - Identify essential players in time of emergency situations
- 3. Tailgate Safety Training:** tailgate safety training is held before all odorant deliveries with regards to emergency response/shutdown, spill prevention and response.
- 4. Literature:** please contact your technical sales representative for dates and specific training tailored to your organization’s needs, or contact Chevron Phillips’ Customer Service (800-858-4327) for more information about specific literature describing its gas odorants.
- 5. New location setup:** Chevron Phillips provides assistance with ensuring size requirements for each of your delivery locations. Chevron Phillips also provides guidance with materials of construction (fittings, gaskets, valves, etc).
- 6. Other services:**
 - Odorant removal and relocation services
 - New tank purging and tank preparation offered by our certified delivery specialists
 - Nose Guard® masking agent manually applied for each and every delivery
 - Full access to our Research and Technology team
 - Toxicology support

Delivering the Scent of Safety

Regional Odorant Spill Exercise (R.O.S.E.) Drills



Look for the R.O.S.E Drill video on Chevron Phillips' YouTube channel

PRODUCT SAFETY INFORMATION

Please visit our website for more information about Product Safety and Warnings: Safety Data Sheets: www.cpchem.com/GasOdorants/SDS and Odor-Fade Warning: www.cpchem.com/GasOdorants/Warnings.



www.cpchem.com/specialtychemicals

Chevron Phillips Chemical Company LP
Specialty Chemicals Division
10001 Six Pines Drive
The Woodlands, TX 77380

U.S. Canada & Latin America: 1.800.858.4327
Europe, Africa & Middle East: +32 2 689 1211
Asia Pacific: +65 6517 3100
sc@cpchem.com

Before using this product, the user is advised and cautioned to make its own determination and assessment of the safety and suitability of the product for the specific use in question and is further advised against relying on the information contained herein as it may relate to any specific use or application. It is the ultimate responsibility of the user to ensure that the product is suited and the information is applicable to the user's specific application. Chevron Phillips Chemical Company LP does not make, and expressly disclaims, all warranties, including warranties of merchantability or fitness for a particular purpose, regardless of whether oral or written, express or implied, or allegedly arising from any usage of any trade or from any course of dealing in connection with the use of the information contained herein or the product itself. The user expressly assumes all risk and liability, whether based in contract, tort or otherwise, in connection with the use of the information contained herein or the product itself. Further, information contained herein is given without reference to any intellectual property issues, as well as federal, state or local laws which may be encountered in the use thereof. Such questions should be investigated by the user.